



## **Stoneworld Coronavirus Policy**

During these difficult and unprecedented times, we wish you and your families good health.

To keep you in the picture, we want you to know that Stoneworld remains open and operational, unless or until the Government advises us to do otherwise.

From 05 Nov Stoneworld you must make an appointment before visiting our premises.

**However we are still very much open for business.**

We can take your orders over the phone and via email or online.  
We are also happy to discuss details of planned projects via email or telephone

Pre Payment of orders is required via card or BACS

Orders can be collected from site, provided the following has been arranged:  
Pre payment as above  
Designated collection time and area will be advised at the point of ordering.

We will continue deliveries as usual but within Government guidelines.

What this means for you:

To minimise contact we require all orders to be prepaid.  
Delivery drivers will not come to the door. Deliveries will be to kerbside. Personnel and customers should stay a safe distance (ideally do not leave your house at all) from each other.  
We will not request a signature on the delivery note. We will photograph delivery on kerbside as proof of delivery.  
These arrangements are subject to change in line with Government advice.